

Wireless 911 Services

Mission:

Provide citizens and visitors to York County, using wireless telecommunications, with direct access to Emergency Communications through Phase I wireless E-911 services and to support operations as we move forward with state of the art location technology.

Goals:

- Answer wireless E-911 calls and dispatch appropriate personnel/equipment to both emergency and non-emergency calls for service.
- Continue to track wireless E-911 call volume and wireless E-911 calls/personnel cost for 100% reimbursement by the Virginia Wireless E-911 Services Board.
- Continue to work with the Hampton Roads region and technology vendors to deploy location technology and further enhance our current operation.

Implementation Strategies for FY2005:

- Monitor accuracy of Phase II (location technology) in receipt of wireless E-911 calls.
- Compile wireless E-911 data for reimbursement for Phase II by the Virginia Wireless E-911 Services Board.
- Continue to improve existing programs and training as Phase II (location technology) dictates.

Budget Issues:

- In FY2001, a new activity for Wireless E-911 services was created to account for the separate funding from the state. The funding was used for equipment purchases to begin the program and support costs for the Wireless E-911 program. The state funding was transferred from Communications to this activity.
- In FY2003, additional funding was provided for a telecommunicator position to be partially funded through the E-911 operations.
- For FY2005, there are no significant changes.

General Fund Expenditures	FY2001 Actual Expenditures	FY2002 Actual Expenditures	FY2003 Actual Expenditures	FY2004 Original Budget	FY2004 Expected Appropriations	FY2005 Adopted Budget
30358 Wireless 911 Services						
Personnel Services	45,858	50,282	74,668	81,020	81,020	87,449
Contractual Services	4,021	-	-	4,021	4,021	4,021
Other Charges	-	4,032	4,032	5,400	5,400	5,400
Capital Outlay	<u>3,876</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Activity Total	<u>53,755</u>	<u>54,314</u>	<u>78,700</u>	<u>90,441</u>	<u>90,441</u>	<u>96,870</u>
Percentage Change	-6.16%	1.04%	44.90%	14.92%	N/A	7.11%

FTE's

Management	-	-	-	-	-	-
Professional/Technical	-	1.50	2.00	2.00	2.00	2.00
Admin/Clerical	-	-	-	-	-	-
Specialized Safety	-	-	-	-	-	-
Total	<u>-</u>	<u>1.50</u>	<u>2.00</u>	<u>2.00</u>	<u>2.00</u>	<u>2.00</u>

